# Attachment #8 Chart of Accounts

As of Sep 30, 2002
Filter Criteria includes: Report order is by ID. Report is printed with Accounts having Zero Amounts and in Detail Format.

Account ID	Account Description	Active?	Account Type
0000	Petty Cash	Yes	Cash
0100	Citizen's Bank	Yes	Cash
0200	Sovereign Bank	Yes	Cash
0300	Telecom Bank Checking Account	Yes	Cash
0350	Telecom Bank Customer Deposits	Yes	Cash
0400	Warren Bank	Yes	Cash
0450	Warren Bank - SS Credit Cards	Yes	Cash
0475	Warren Bank -ETel Credit Cards	Yes	Cash
0500	Century Bank - Lockbox Account	Yes	Cash
0600	Century Bank ACH & Credit Car	Yes	Cash
1000	Accounts Receivable	Yes	Accounts Receivable
1010	Customer Refunds	Yes	Accounts Receivable
1100	Suspense	Yes	Other Current Assets
1325	Unbilled Accounts Receivable	Yes	Accounts Receivable
1400	Employees Receivables	Yes	Accounts Receivable
1450	Stock Subscription Receivables	Yes	Accounts Receivable
1500	Allowance for Doubtful Account	Yes	Accounts Receivable
2000	Inventory	Yes	Inventory
4000	Prepaid Expenses	Yes	Other Current Assets
4050	Prepaid Insurance	Yes	Other Current Assets
4100	Employee Advances	Yes	Other Current Assets
5000	Furniture and Fixtures	Yes	Fixed Assets
5100	Equipment	Yes	Fixed Assets
5200	Software	Yes	Fixed Assets
5400	Leasehold Improvements	Yes	Fixed Assets
7000	Accum. Depreciation - Furnitur	Yes	Accumulated Depreciation
7100	Accum. Depreciation - Equipmen	Yes	Accumulated Depreciation
7200	Accumulated Amortizat Software	Yes	Accumulated Depreciation
7400	Accum. Depreciation - Leasehol	Yes	Accumulated Depreciation
8000	Stock Subscriptions	Yes	Other Assets
9000	Deposits	Yes	Other Assets
9050	Escrow @ Duane Morris Disp Bil	Yes	Other Assets
9100	Organization Costs	Yes	Other Assets
9150	Accum. Amortiz Org. Costs	Yes	Other Assets
9800	Goodwill	Yes	Other Assets
9850	Accumulated Amort. Goodwill	Yes	Other Assets
9900	Other Noncurrent Assets	Yes	Other Assets
10000	Accounts Payable	Yes	Accounts Payable
2000	Sitel Commission Payable	Yes	Other Current Liabilities
2100	Sitel Contingnt Commis Payable	Yes	Other Current Liabilities
3000	Accrued Expenses	Yes	Other Current Liabilities
3025	Accrued Vacation Payable	Yes	Other Current Liabilities
3100	Allan Stern Loan	Yes	Other Current Liabilities
3200	Citizen's Loan	Yes	Other Current Liabilities
3250	Warren Bank Loan	Yes	Other Current Liabilities
:3260	Warren Bank Short Term Loan	Yes	Other Current Liabilities
3275	Warren Bank Line of Credit	Yes	Other Current Liabilities
3300	Accrued Int Citizen's Loan	Yes	Other Current Liabilities
3350	Accrued Interest on Warren	Yes	Other Current Liabilities
3900	Owed Debtor In Poss ServiSense	Yes	Other Current Liabilities
4000	Federal Excise Tax Payable	Yes	Other Current Liabilities
4100	Mass Sales Tax Payable	Yes	Other Current Liabilities
4101	Alabama Sales Tax Payable	Yes	Other Current Liabilities
4102	Arkansas Sales Tax Payable	Yes	Other Current Liabilities
4103	Arizona Sales Tax Payable	Yes	Other Current Liabilities
4104	California Sales Tax Payable	Yes	Other Current Liabilities
4105	Colorado Sales Tax Payable	Yes	Other Current Liabilities
4106	Connecticut Sales Tax Payable	Yes	Other Current Liabilities
4107	Florida Sales Tax Payable	Yes	Other Current Liabilities
4108	Georgia Sales Tax Payable	Yes	Other Current Liabilities
4109	Iowa Sales Tax Payable	Yes	Other Current Liabilities
4110	Idaho Sales Tax Payable	Yes	Other Current Liabilities
4111	Illinois Sales Tax Payable	Yes	Other Current Liabilities
4112	Indiana Sales Tax Payable	Yes	Other Current Liabilities
24113	Kansas Sales Tax Payable	Yes	Other Current Liabilities
4114	Kentucky Sales Tax Payable	Yes	Other Current Liabilities
4115	Louisiana Sales Tax Payable	Yes	Other Current Liabilities
24116	Maryland Sales Tax Payable	Yes	Other Current Liabilities
24117	Maine Sales Tax Payable	Yes	Other Current Liabilities

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Account ID	Account Description	Active?	Account Type
24118	Michigan Sales Tax Payable	Yes	Other Current Liabilities
24119	Minnesota Sales Tax Payable	Yes	Other Current Liabilities
24120	Mississippi Sales Tax Payable	Yes	Other Current Liabilities
24121	Missouri Sales Tax Payable	Yes	Other Current Liabilities
24122	Montana Sales Tax Payable	Yes	Other Current Liabilities
24123	New Jersey Sales Tax Payable	Yes	Other Current Liabilities
24124	New Mexico Sales Tax Payable	Yes	Other Current Liabilities
24125	NY State Sales Tax Payable	Yes	Other Current Liabilities
24126	N. Carolina Sales Tax Payable	Yes	Other Current Liabilities
24127	Ohio Sales Tax Payable	Yes	Other Current Liabilities
24128	DC Sales Tax Payable	Yes	Other Current Liabilities
4129	Oklahoma Sales Tax Payable	Yes	Other Current Liabilities
4130	N. Hampshire Sales Tax Payable	Yes	Other Current Liabilities
4131	Oregon Sales Tax Payable	Yes	Other Current Liabilities
4132	Pennsylvania Sales Tax Payable	Yes	Other Current Liabilities
4135	Rhode Island Sales Tax Payable	Yes	Other Current Liabilities
4136	S. Carolina Sales Tax Payable	Yes	Other Current Liabilities
4137	Tennessee Sales Tax Payable	Yes	Other Current Liabilities
4138	Texas Sales Tax Payable	Yes	Other Current Liabilities
4139	Utah Sales Tax Payable	Yes	Other Current Liabilities
4140	Vermont Sales Tax Payable	Yes	Other Current Liabilities
4141	Virginia Sales Tax Payable	Yes	Other Current Liabilities
4142	Washington Sales Tax Payable	Yes	Other Current Liabilities
4143	Wisconsin Sales Tax Payable	Yes	Other Current Liabilities
4144	W. Virginia Sales Tax Payable	Yes	Other Current Liabilities
4145	Wyoming Sales Tax Payable	Yes	Other Current Liabilities
4200	Current Portion - Capital Leas	Yes	Other Current Liabilities
4400	Customer Deposits ,	Yes	Other Current Liabilities
4475	Deferred Revenues-ServiSense	Yes	Other Current Liabilities
4500-450	Deferred Revenue - Cellular LD	Yes	Other Current Liabilities
5000	Notes Payable - Doran	Yes	Other Current Liabilities
5025	Notes Payable - Martin	Yes	Other Current Liabilities
7000	Notes Payable-Capital Leases	Yes	Long Term Liabilities
7100	Contracts Payable-Noncurrent	Yes	Long Term Liabilities
7400	Other Long-Term Liabilities	Yes	Long Term Liabilities
8998 .	Beginning Balance Equity	Yes	Equity-doesn't close
8999	Common Stock	Yes	Equity-doesn't close
9000	Preferred Series A Stock	Yes	Equity-doesn't close
9001	Preferred Series B Stock	Yes	Equity-doesn't close
90011	Preferred Series C Stock	Yes	Equity-doesn't close
9002	Common Stock - APIC	Yes	Equity-doesn't close
9003	Preferred Series A - APIC	Yes	Equity-doesn't close
9004	Preferred Series B - APIC	Yes	Equity-doesn't close
90041	Preferred Series C - APIC	Yes	Equity-doesn't close
90049	Treasury Stock @ Cost	Yes	Equity-doesn't close
9005	Retained Earnings	Yes	Equity-Retained Earnings
9007	Dividends Paid	Yes	Equity-gets closed
0000	Service Fees	No	Income
0000-200	ET Telephone Services Revenue	Yes	Income
0000-300	ServiSense Phone Service Rev.	Yes	Income
0000-450	Cellular LD Phone Revenue	Yes	Income
0000-500	Multiple Loc Bus Phone Revenue	Yes	Income
0010-200	ET Consulting Services Revenue	Yes	Income
0200	Sales #1	Yes	Income
0400	Sales #2	Yes	Income
0600	Sales #3	Yes	Income
0800	Interest Income	Yes	Income
1000	Other Income - Eastern	Yes	Income
1000-300	Other Income - Servisense	Yes	Income
5400	Finance Charge Income	Yes	Income
5500	Shipping Charges Reimbursed	Yes	Income
8000	Sales Returns and Allowances	Yes	Income
9000	Sales Discounts	Yes	Income  Control Scalar
0000	Cost of Goods Sold #1	No	Cost of Sales
0000-200	ET COGS - Telephone Services	Yes	Cost of Sales
0000-300	ServiSense COGS - Telephone Se	Yes	Cost of Sales
50000-450	Cellular LD COGS	Yes	Cost of Sales
50000-500 50000-600	Multiple Loc Bus COGS Sitel Commission COGS	Yes Yes	Cost of Sales Cost of Sales

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50001-450	Cellular LD Commission	Yes	Cost of Sales
50005-200	ET COGS - Phone Rev. Sharing	Yes	Cost of Sales
50005 <b>-300</b>	ServiS COGS: Phone Rev Sharin	Yes	Cost of Sales
50010-200	ET COGS - Phone Order Verify	Yes	Cost of Sales
50010-300	ServiS COGS: Phone Order Verif	Yes	Cost of Sales
50015-200	ET Bill Process Servicing Exp.	Yes	Expenses
50015-300	ServiS Bill Process Servic Exp	Yes	Expenses
50020-200	ET COGS - Tech Services	Yes	Cost of Sales
50020-200	ServiSense COGS - Tech Service	Yes	Cost of Sales
	Cost of Sales-Salaries and Wag		
57000		Yes	Cost of Sales
58000	Cost of Sales-Other	Yes	Cost of Sales
59000	Purchase Returns and Allowance	Yes	Cost of Sales
59500	Purchase Discounts	Yes	Cost of Sales
50005-200	Salaries - Sales & Marketing	Yes	Expenses
50005-400	Salaries - Operations	Yes	Expenses
50005-800	Salaries - F & A	Yes	Expenses
50010-200	Payroll Taxes FICA - S & M	Yes	Expenses
50010-400	Payroll Taxes FICA -Operations	Yes	Expenses
50010-800	Payroll Taxes FICA - F & A	Yes	Expenses
60011-800	Payroll Taxes FUTA - F & A	Yes	Expenses
60012-800	Payroll Taxes SUI - F & A	Yes	Expenses
60015-200	Health Insurance - Sales	Yes	Expenses
60015-200		Yes	•
	Health Insurance - Operations		Expenses
50015-800	Health Insurance - F & A	Yes	Expenses
60016-200	Vacation Pay - Sales	Yes	Expenses
60016-400	Vacaction Pay - Ops	Yes	Expenses
50016-800	Vacaction Pay - F & A	Yes	Expenses
50025-400	Training - Operations	Yes	Expenses
50025-800	Training - Finance & Admin.	Yes	Expenses
50075-200	Recruiting - Sales	Yes	Expenses
50075-400	Recruiting- Operations	Yes	Expenses
60075-800	Recruiting-Finance & Admin.	Yes	Expenses
5010 <b>5-200</b>	Consultants - S & M	Yes	Expenses
50105-400	Consultants - Operations	Yes	Expenses
50105-800	Consultants - Finance & Admin	Yes	Expenses
50205-200	Direct Mail - Sales & Mktg	Yes	Expenses
50210-200	Advertising - Sales & Mktg	Yes	Expenses
	Public Rel - Sales & Marketing		
50215-200		Yes	Expenses
50220-200	Design - Sales & Marketing	Yes	Expenses
50220-450	Design - Cellular LD	Yes	Expenses
50225-200	Collateral - Sales & Marketing	Yes	Expenses
50230-200	Tradeshow, Conferences - S & M	Yes	Expenses
60235-200	Sponsorships - Sales & Market.	Yes	Expenses
50305-200	Travel - S & M	Yes	Expenses
60305-400	Travel - Operations	Yes	Expenses
0305-800	Travel - F & A	Yes	Expenses
60310-200	Meals & Entertainment - S & M	Yes	Expenses
0310-400	Meals & Entertainment - Ops	Yes	Expenses
0310-800	Meals & Entertainment - F & A	Yes	Expenses
0405 <b>-800</b>	Business Insurance - F & A	Yes	Expenses
0410-200	Office Supplies - Sales & Mktg	Yes	Expenses
0410-400	Office Supplies - Operations	Yes	Expenses
	••		•
0410-800	Office Supplies - F & A	Yes	Expenses
0412-800	Computer Supplies - F & A	Yes	Expenses
0415-800	Postage - F & A	Yes	Expenses
0420-450	Office Printing - Cellular LD	Yes	Expenses
0420-800	Office Printing - F & A	Yes	Expenses
0422-200	Bad Debt Expense - Eastern	Yes	Expenses
0422-300	Bad Debt Expense - Servisense	Yes	Expenses
0422-450	Bad Debt Expense - Cellular LD	Yes	Expenses
0422-500	Bad Debt Expense - MLB	Yes	Expenses
0425-800	Bank Fees - F & A	Yes	Expenses
0428-200	Collection Fees - Eastern	Yes	Expenses
0428-300	Collection Fees - Servisense	Yes	Expenses
	Collection Fees - MLB	Yes	_ •
50428-500 50428-800			Expenses
50428-800	Collection Fees - F & A	Yes	Expenses
60430-800 60435-200	Payroll Services - F & A	Yes	Expenses
50435-200	Dues & Subscriptions - Sales	Yes	Expenses
50435-400	Dues & Subscriptions - Ops	Yes	Expenses

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60435-800	Dues & Subscriptions - F & A	Yes	Expenses
60440-800	Legal Fees - F & A	Yes	Expenses
60445-800	Accounting/Audit Fees	Yes	Expenses
60476-800	Donations - F & A	Yes	Expenses
60500-800	Goodwill Amortization - F & A	Yes	Expenses
60600-200	Other Expenses - Sales	Yes	Expenses
60600-800	Other Expenses - F & A	Yes	Expenses
60700-900	Rent - Facilities	Yes	Expenses
60705-900	Equipment rental - Facilities	Yes	Expenses
60710-900	Telephone - Facilities	Yes	Expenses
60715-400	Software Repairs & Maint Ops	Yes	Expenses
60715-900	Repairs & Maint Facilities	Yes	Expenses
60720-900	Electronic Mail/Network - Faci	Yes	Expenses
60725-900	Utilities - Facilities	Yes	Expenses
60730-900	Depreciation - Facilities	Yes	Expenses
60735-900	Amortization - Facilities	Yes	Expenses
60800-900	Loss on Sale of Fixed Assets	Yes	Expenses
70005-800	Interest Expense	Yes	Expenses
77500	Wages Expense	No	Expenses
80005-800	MA State Tax Expenses	Yes	Expenses
80005-805	Massachusetts Tax Penalty Expe	Yes	Expenses
80008-800	Rhode Island State Tax Expense	Yes	Expenses
80010-800	Federal Tax Expenses	Yes	Expenses
89500	Purchase Disc-Expense Items	No	Expenses